

## Appendix 2 – Cemetery and Crematorium Performance Measures 2021-22

Performance Measure	2016/17 Actual	2017/18 Actual	2018/19 Actual	2019/20 Actual	2020/21 actual	2021/22 target	2021/22 Actual	Performance
Maintain our market share of burials in relation to our seven neighbouring Boroughs	7.1%	7.3%	7.3%	7.1%	7.6%	8%	7.5%	0.5% below target
The number of burials.	868	840	790	815	1,033	815	857	5% above target
Maintain our market share of cremations in relation to our seven neighbouring Boroughs	22.1%	21.7%	22.0%	20.1%	20.5%	21.4%	20.8%	0.6% below target
The number of adult cremations.	2540	2491	2468	2316	2,947	2,316	2,460	6% above target

Other Performance Measures	2019/20 Actual	2020/21 Actual	2021/22 Target	2021/22 Actual
Number of no-service cremations	60	176	70	30*
% of early time slots taken up	48%	89.60%	28%	45%*
Amount of gas used to heat the Modern Crematorium - kWh	23,126 kWh	22,812 kWh	21,500 kWh	20,726 kWh
Energy generation from Solar Power - electricity in kWh	25,126 kWh	26,122 kWh	21,500 kWh	26,075 kWh

\* People seem to be favouring the early time slots which are at a reduced fee (hence this measure is above target) rather than having a no-service cremation (this is below target).